

2016

Cultural Competence

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CULTURAL COMPETENCE

July 29, 2016

MICHIGAN LIBRARY SCHOLARS CAPSTONE PROJECT

SHEILA CHAN

Mentors: ALEXA PEARCE & SCOTT DENNIS

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FUTURE



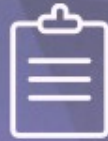
MY LEARNING

PROJECT DESCRIPTION

- Research and improve library's resources for developing intercultural competence and awareness
- For the campus community
- Support the university's global engagement initiatives

PROJECT GOALS

CRITERIA



DEVELOP

AUDIENCE

PURPOSE

SENSITIVITY

LIBRARY GUIDE



RESEARCH

INTERCULTURAL
AWARENESS &
COMPETENCIES

ABROAD & LOCAL

OUTREACH



PLAN

WEB

DIGITAL

EVENT

PROJECT GOALS

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Resource Criteria ☆ 📁

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1 2 3 4 5 6 7

Outline ✕

Audience

Reading Level/Readability

Purpose

Range of information

Depth of information

Sensitivity

Source

Visual Appeal

Ease of use

Accessibility

Uniqueness

- Audience
 - Undergraduate, Graduate, Faculty, Staff?
 - International or local, study abroad, work abroad?
 - No awareness/competence or somewhat knowledgeable?
- Reading Level/Readability
 - <, = or > average undergraduate level of reading (terminology)
 - interesting/entertaining vs. dry and dense
- Purpose
 - Defining, encyclopedic, general knowledge/understanding
 - In-depth, academic, useful for research or understanding issues
 - Guide for traveling (i.e. describing customs, etiquette, diet, etc.)
 - Tools (i.e. program search, self-assessments) or tips for study/work or overcoming problems related to being abroad
- Range of information
 - How much of "culture" does it cover? (i.e. history, language, migration, intergroup relations, socio-economic-political info, customs, diet, arts, literature, entertainment, daily life, family, gender relations, current issues, etc.)
- Depth of information
 - How much information is given for each concept/subject? (i.e. basic facts, statistics, introduction, overview, instructional, ethnographic/snapshot of actual lives, lengthy study, etc.)
- Sensitivity
 - Objective/unbiased/critical
 - Word choice
- Source
 - Is source cited?
 - Credibility of source
 - "Primary" or "secondary"
 - Accuracy/Recency
- Visual Appeal
 - Exterior and interior: layout, formatting, image-text balance, color
 - Websites: Ads, old style
- Ease of use
 - Structure (i.e. subheadings for different subjects)
 - Layout (i.e. are webpages hidden/useful information/tools on the right-hand side of the screen? Is there a good navigation bar? Search bar?)
 - Instructions needed to use the resource? Are they given?

PROJECT OVERVIEW



RESEARCH



DESIGN



TWEAK



OUTREACH

RESEARCH



LINKS TO RESOURCES

Resource	Resource link	U-M Sector	Name of Page		
CultureGrams	http://workabroad.engin.umich.edu/finding-opportunities/inc	Engineering	Work Abroad Independent Search		
	http://prod.lsa.umich.edu/content/ii-directory/pics/en/resour	Int'l & Comparati	Study Abroad Resources		
	https://ii.umich.edu/pics/resources/study-abroad-resources	Int'l & Comparati	Study Abroad Resources		
	http://kresgeguides.bus.umich.edu/BCOM350	Kresge	BCOM 350 Guide: International Communication Styles		
	http://kresgeguides.bus.umich.edu/BCOM524	Kresge	BCOM 524 Guide: International Communication Styles		
	http://resilient-traveling.umich.edu/resources	Resilient Travelir	Resources		
	http://ssw.umich.edu/offices/global-activities/global-career-c	Social Work	Global Social Work Career Guide		
GoinGlobal	https://careercenter.umich.edu/article/non-academic-job-se	Career Center	Non-Academic Job Search		
	https://careercenter.umich.edu/events/30312-3404593	Career Center	Events: Going Global Training Webinar		
	http://clair.si.umich.edu/wordpress/?author=1&paged=6	Computational L	URLs		
	http://workabroad.engin.umich.edu/resources/going-global/	Engineering	Work Abroad Going Global		
	http://www.engin.umich.edu/college/about/cal/events/2016/	Engineering	Event: H-1B Temporary Worker in Specialty Occupations Basics		
	http://fordschool.umich.edu/downloads/GlobalResume.pdf	Ford	How to Create a Global Resume/CV		
	http://fordschool.umich.edu/downloads/InterviewCrossCultu	Ford	Interviewing Across Cultures		
	https://www.si.umich.edu/careers/career-resources	Information	Career resources		
	http://prod.lsa.umich.edu/content/ii-directory/pics/en/resour	Int'l & Comparati	Study Abroad Resources		
	http://internationalcenter.umich.edu/events/studeschol_wor	Int'l Center	International Student and Scholar Workshops		
	http://internationalcenter.umich.edu/swt/work/um-based-prc	Int'l Center	International Career Pathways		
	http://www.internationalcenter.umich.edu/ICpresentation.pc	Int'l Center	Navigating the US Job Search		



LIBRARY & WEB

Mirlyn Catalog

Search Tools • ArticlesPlus • MGet It • I.L.L. • Ask a Librarian

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MLibrary

Back to basic search

☐ Limit to Available online ?☐ Include Search only (no full text) ?

For Selected Items (0): List | Email | Export | Clear | Save Selected to Favorites

Advanced Search:

All Fields

AND

Author

AND

Title

AND

Subject

Find

Year of Publication

After

Limit To:

Library:

Location:

Collection:

All Libraries

All locations

All collections



Subclass GN

GN1-890
GN49-298
GN51-59
GN62.8-265

GN269-279
GN280.7
GN281-289
GN282-286.7
GN296-296.5
GN301-674
GN357-367

GN378-396
GN397-397.7
GN406-517
GN406-442

GN448-450.8
GN451-477.7

GN478-491.7
GN492-495.2
GN495.4-498
GN502-517
GN537-674
GN550-674
GN700-890

Anthropology

Physical anthropology. Somatology

Anthropometry

Human variation

Including growth, physical form, skeleton,
nervous system, skin, etc.

Race (General)

Man as an animal. Simian traits versus human traits

Human evolution

Fossil man. Human paleontology

Medical anthropology

Ethnology. Social and cultural anthropology

Culture and cultural processes

Including social change, structuralism, diffusion, etc.

Collected ethnographies

Applied anthropology

Cultural traits, customs, and institutions

Technology. Material culture

Including food, shelter, fire, tools, etc.

Economic organization. Economic anthropology

Intellectual life

Including communication, recreation, philosophy,
religion, knowledge, etc.

Social organization

Political organization. Political anthropology

Societal groups, ethnocentrism, diplomacy, warfare, etc.

Psychological anthropology

Ethnic groups and races

By region or country

Prehistoric archaeology



FIND ARTICLES

FIND DATABASES

FIND OTHER LIBRARY CATALOGS

Legacy Catalog of the University of Michigan Library

Ann Arbor and Flint

To Mirlyn

Mirlyn Classic

Login

My Account

My Shelf

My Saved Searches

Ask a Librarian

Help

Course Reserves

Basic Search

Advanced Search

Command Language

Browse

Results List

Previous Searches

Ann Arbor and Flint :

RESULTS FOR All Call Numbers

Select Index to browse

Call Number begins with...

GN550

Search

Examples: e 185.97 .a58 a3 1997

822.9 p375

Previous Page

Next Page

Index Number	Entry
	[GN550] would have appeared here
GN 550 .G578	Indians of the Southwest /
GN550 .G578 1921	Indians of the Southwest /
GN 550 .K671 2003	On being different :
GN550 .S45 2011	Selling ethnicity :
GN550 .W46 2013	Who is an indian? :
GN 550 .W816 1920	North American Indians of the plains.
GN 550 .W816 1927	North American Indians of the plains.

RESEARCH



LIBRARY & WEB

Subcategory: Purpose	World		USA & Canada		Latin & Caribbean		Europe		M.E. & Africa		Africa		S. Asia, Far East & Australia
General	CultureGrams	Simple overviews of over 200 countries, focusing on different populations' customs, lifestyles and societies. Includes Kids, USA, Canada and World Edition.	Gale Encyclopedia of Multicultural America, 2000	Entries by American ethnic group. Covers history, food, language, customs, greetings, social and gender dynamics, arts, media, etc.	Globe World Geography textbook: Ch.9: The Cultural Geography of Latin America	Simple overview of Latin American people, history and culture. Includes graphs and maps for ethnic groups, languages, migration and urbanization, historical empires and religions.	Oria Europe, many nations... a historical dictionary of European national groups, 2000	Entries by ethnic group. Includes flag, map, descriptions of the people, their homeland, history, language, religion, etc.	Global Connections: Middle East Culture website	Basic introduction to culture, language, religion of the Middle East in general, with timeline (up to 2002) and links to additional information.	Encyclopedia of African peoples (2000 book)	Entries by ethnic group. Visual guide to history, language, ways of life, social structure, culture & religion.	Ethnic groups of North, East and Central Asia: an encyclopedia (2014 book)
	GlobalEdge	Business-oriented insight to states, countries, trade blocs, markets and industries. Country short facts and statistics cover social sciences. Includes external links to cultural resources.	Multicultural America: An Encyclopedia of the Newest Americans, 2014	Entries by immigrant groups in the U.S. Covers background, migration and assimilation, demographic profile, impact on the U.S., later generations, notable people, etc. Includes timeline, map and statistics.	Pop culture Latin America! media, arts, and lifestyle (2006 book)	Overview of contemporary Latin American popular culture. Covers music, social movements, sports, performances, tourism, literature, icons, language, media, cinema, religion and arts.	Ethnic groups of Europe: an encyclopedia (2011 book)	Entries by ethnic group. Overview discusses history, demography, language, etc.	Encyclopaedic Ethnography of Middle-East and Central Asia (2005 book)	Entries by ethnic group. Includes overview of geography and population, language, history, society, family, ethnic conflict, economy, religion, culture, etc.	Encyclopedia of African Nations and Civilizations (2002 book)	Entries by region, country and major civilizations. Visual guide to history and peoples of countries.	Encyclopedia of the peoples of Asia and Oceania (2009 book)
	Europe World	Regularly updated social scientific coverage of regions and countries.	Encyclopedia of Canada's Peoples (1999 book)	Entries by Canadian ethnic group. Covers origins, migration, community, family, culture, religion, politics, etc.	Encyclopedia of contemporary Latin American and Caribbean cultures (2000 book)	Entries by concept. Includes arts, literature, media, political and social institutions, biographies, etc.	Pop culture Germany! (2006 book)	Overview of contemporary German popular culture. Covers music, social movements, sports, performances, tourism, literature, icons, language, media, cinema, religion and arts.	Cultures and customs of the Palestinians (2004 book)	Introduces Palestinians' territory and their history, then covers religion, customs, media, cinema, literature, and arts in more depth.	AfricaGuide website	General African arts and culture, food, tribe, music, festivals information, basic country overviews, photo library and articles related to tourist travels in Africa.	Ethnic Groups of South Asia and the Pacific, 2012
			International Student Guide to the U.S. website	Guide for international students adjusting to college and American life.			Eastern Europe: an introduction to the people, lands, and culture (2005 book)	Volumes organized by region, entries by country. Covers geography and demography, minorities, language, political systems, cultural development, etc.	Cultures and customs series (Northern Africa)	Titles by country. Introduces country and its history, then covers religion, customs, media, cinema, literature, and arts in more depth.	Our Africa website	Country specific facts and figures, videos, images and descriptions of poverty, healthcare, food, daily life, people, culture, geography, nature, music, family, economy, education, jobs, history, politics, tourism, etc.	Encyclopedia of Modern Asia, 2003
	World Factbook	Basic statistical and factual reviews of countries' geography, society, government, economy, energy, communication, transportation, military and transnational issues.	Interexchange Learn About the U.S. website	Recommendations for American books, TV/movies, music, sports, food, touristic attractions, as well as cultural activities in individual states.	Handbook of Mesoamerican Mythology (2000 book)	Introduction to the Mesoamericans, their history, and myths. Covers deities, themes and concepts.	Encyclopedia of Eastern Europe from the Congress of Vienna to the fall of communism (2000 book)	Entries by concept. Country-specific entries on geography, art, culture, language, literature, etc.	Pop culture Arab World: media, arts, and lifestyle (2005 book)	Overview of contemporary Middle Eastern popular culture. Covers music, social movements, sports, performances, tourism, literature, icons, language, media, cinema, religion and arts.	Art & Life in Africa website	Visual galleries and topic essays on art in and related to everyday life, education, ancient times, medicine, cultural exchange, etc. Country pages display key facts and figures, historical summary and local artworks.	ECA Pacific Language Maestro website
	NativePlanet Indigenous Mapping website	Demographic overview of indigenous communities in Africa, Asia and Latin America. Includes resource links for each group.	Global Affairs Canada: Country Information Canada website	Canadian government's country insight and cultural information for Canada from local perspective. Covers communication, dress, social institutions, entertainment, stereotypes, etc.	Culture Smart! series (1 site America & the Caribbean)	Travel guide titles by country. Covers country overview, values and attitudes, customs and traditions, etiquette, local lifestyle, entertainment, transportation, business and communication.	Culture Smart! series (Europe)	Travel guide titles by country. Covers country overview, values and attitudes, customs and traditions, etiquette, local lifestyle, entertainment, transportation, business and communication.	Culture Smart! series (Middle East & Northern Africa)	Travel guide titles by country. Covers country overview, values and attitudes, customs and traditions, etiquette, local lifestyle, entertainment, transportation, business and communication.	Africa south of the Sahara: a geographical interpretation (2013 book)	Broad introduction to African cultural diversity, gender dynamics, geomorphology, climate, history, population, economies, resources, current development and issues, etc.	The Encyclopedia of New Zealand website

PROJECT OVERVIEW



RESEARCH



DESIGN



TWEAK



OUTREACH

DESIGN



ORGANIZATION

Getting Started

Diversity

World Cultures

Regional Cultures

Study/Work Abroad

Click on a region on the map or select a link below

USA & Canada

Latin America & the Caribbean

Europe

Middle East & Northern Africa

Sub-saharan Africa

Asia & Oceania

USA & Canada

Latin America & the Caribbean

Europe

Middle East & Northern Africa

Sub-Saharan Africa

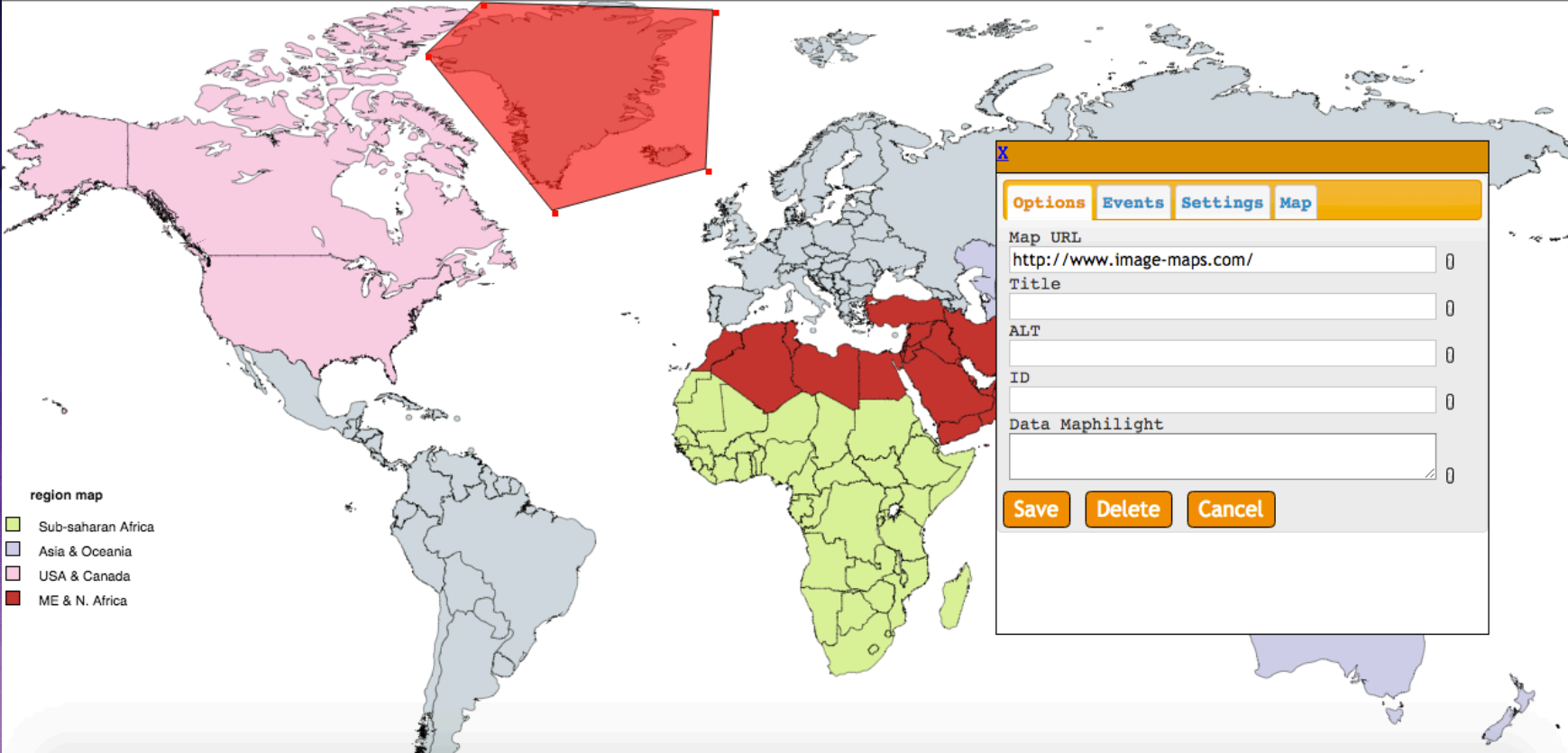
Asia & Oceania

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DESIGN



ORGANIZATION



DESIGN



ORGANIZATION

Statistical Resources by Region

Clickable World Map

List of Regions

North America

Latin America and the Caribbean

Europe

Middle East and Northern Africa

Sub-Saharan Africa

Russia and Central Asia

East Asia

South Asia

Southeast Asia

South Pacific

Elements Console Sources Network Timeline Profiles

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::before
▶<div id="s-lg-guide-tabs-title-bar" class="container s-lib-side-borders">
...</div>
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▼<div id="s-lg-box-6366464-container" class="s-lib-box-container">
▼<section>
▼<div id="s-lg-box-6366464" class="s-lib-box s-lib-box-std"
tabindex="-1">
<h2 class="s-lib-box-title">Statistical Resources by Region
</h2>

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lg-4, .col-lg-5, .col-lg-6, .col-lg-7, .col-lg-
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.col-md-9, .col-sm-1, .col-sm-10, .col-sm-11,
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Filter Show all

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▶ display block
▶ font-family Arial, ...
font-size 15px



Test

- **CultureGrams**

<http://online.culturegrams.com.proxy.lib.umich.edu>



CultureGrams

CultureGrams provides simple overviews of over 200 countries, focusing on different populations' customs, lifestyles and societies. With a Kids, USA, Canada and World Edition, it is suitable for a general audience seeking basic awareness of perceived national cultures from a largely American perspective. This database also includes many audio-visual resources and comparison tools, as well as interviews from a small sample of local inhabitants. CultureGrams supports Text-to-Speech and PDF file printing.

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Global Road Warrior

In addition to basic country facts, Global Road Warrior delivers information related to travel concerns regarding security, health, utilities, communication and entertainment. The Business Culture and Culture & Society sections are pertinent to travelers with business in mind and help address some stereotypes. Other features of Global Road Warrior can also be useful sources for general study of a population and their lifestyles. Highlights include: a historical timeline, a language video dictionary and publications from the US, UK and Australian governments.



[Getting Started](#)
[Diversity](#)
[World Cultures](#)
[Regional Cultures](#)
[Study/Work Abroad](#)

Basic Facts

[World Factbook \(website\)](#)

The CIA's basic statistical and factual reviews of countries' geography, society, government, economy, energy, communication, transportation, military and transnational issues.

[Europa World Plus \(database\)](#)

Regularly updated profiles, statistics and economic and political essays of regions and countries.

[GlobalEdge \(website\)](#)

Business-oriented insight to states, countries, trade blocs, markets and industries. Country short facts and statistics cover social sciences. Includes external links to cultural resources.

[NativePlanet Indigenous Mapping \(website\)](#)


Demographic overview of indigenous communities in Africa, Asia and Latin America. Includes resource links for each group.

News Sources


- [Newspaper Map](#)
Find newspaper websites by location on a map.
- [Library PressDisplay](#)
Browse electronic, recent issues of world newspapers by country.

I want to browse by...


[Country](#)
[People](#)
[Subject](#)
[Series](#)


[Global Road Warrior \(database\)](#)


This database provides basic country facts and lengthier articles on business, security, health, utilities, communication and entertainment. Addresses some stereotypes and demonstrates popular phrases in foreign languages. [eBook versions available in Mirlyn](#).


[CultureGrams \(database\)](#)

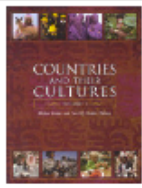
Simple and easy to read overviews of over 200 countries, focusing on different populations' customs, lifestyles and societies from an American perspective. Includes a Kids, USA, Canada and World Edition.


[Global Affairs Canada Country Insights \(website\)](#)

The Canadian government's country profiles and guides to national cultures from Canadian and local perspectives. Includes resource links for additional information on culture, history, geography, etc.


[Commisceo Country Guides \(website\)](#)

Country guides discuss language, culture, customs and etiquette. This website also features additional blog posts regarding cultural awareness.


[Countries and Their Cultures \(2001 ebook\)](#)

National entries include information on history, ethnic relations, urbanism, government, society, economy, religion, health, arts, food, etc.

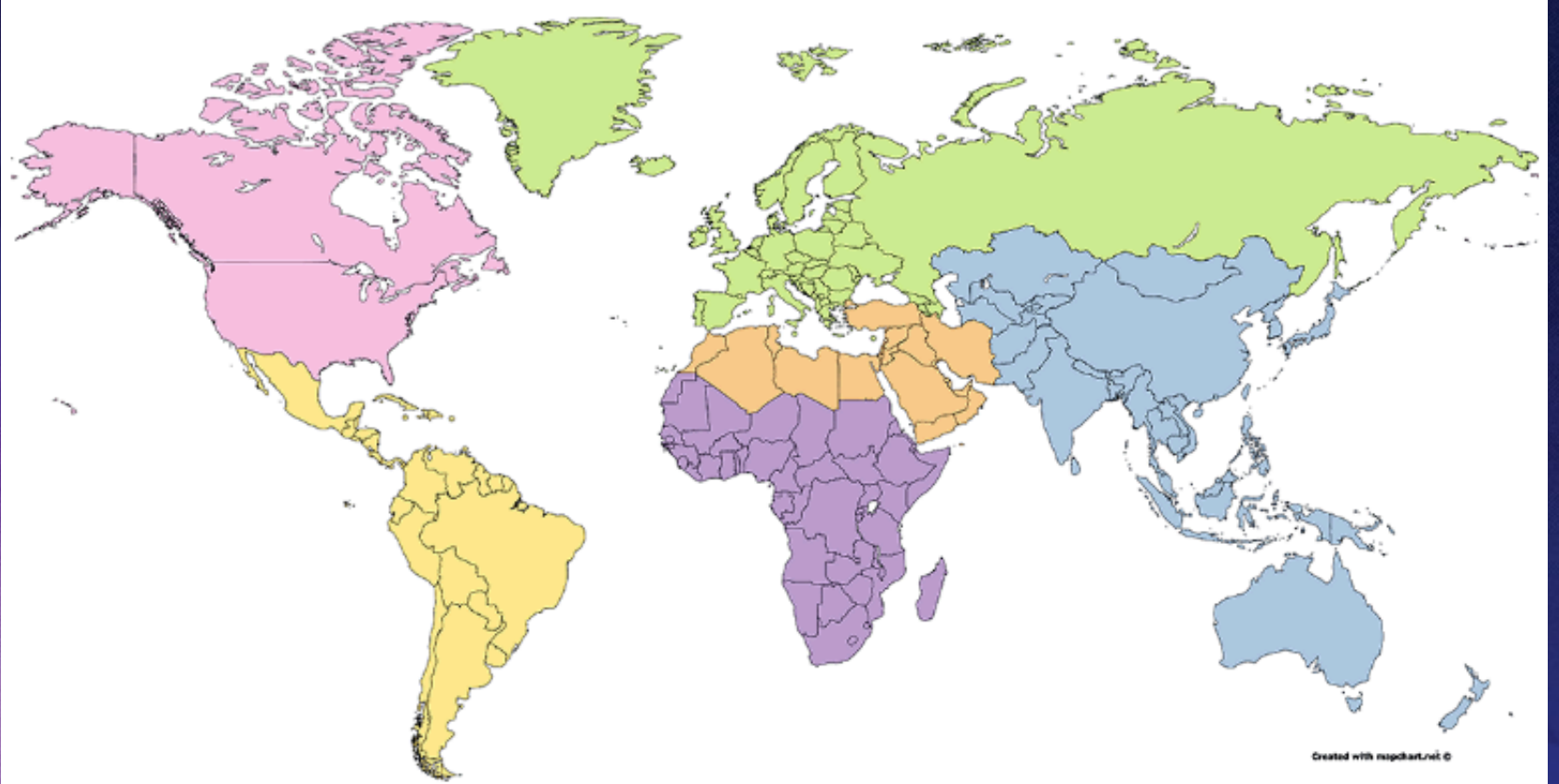
Images, Videos & Graphs

DESIGN



MULTIMEDIA

Click on a region on the map or select a link below



Created with mapchart.net ©

[USA & Canada](#)

[Latin America & the Caribbean](#)

[Europe](#)

[Middle East & Northern Africa](#)

[Sub-Saharan Africa](#)

[Asia & Oceania](#)



MULTIMEDIA

Ready to explore? Click on a tag below.

Or, view resources by category here.

Recommend Resources or Terminology Not Represented

Submit Here ▼

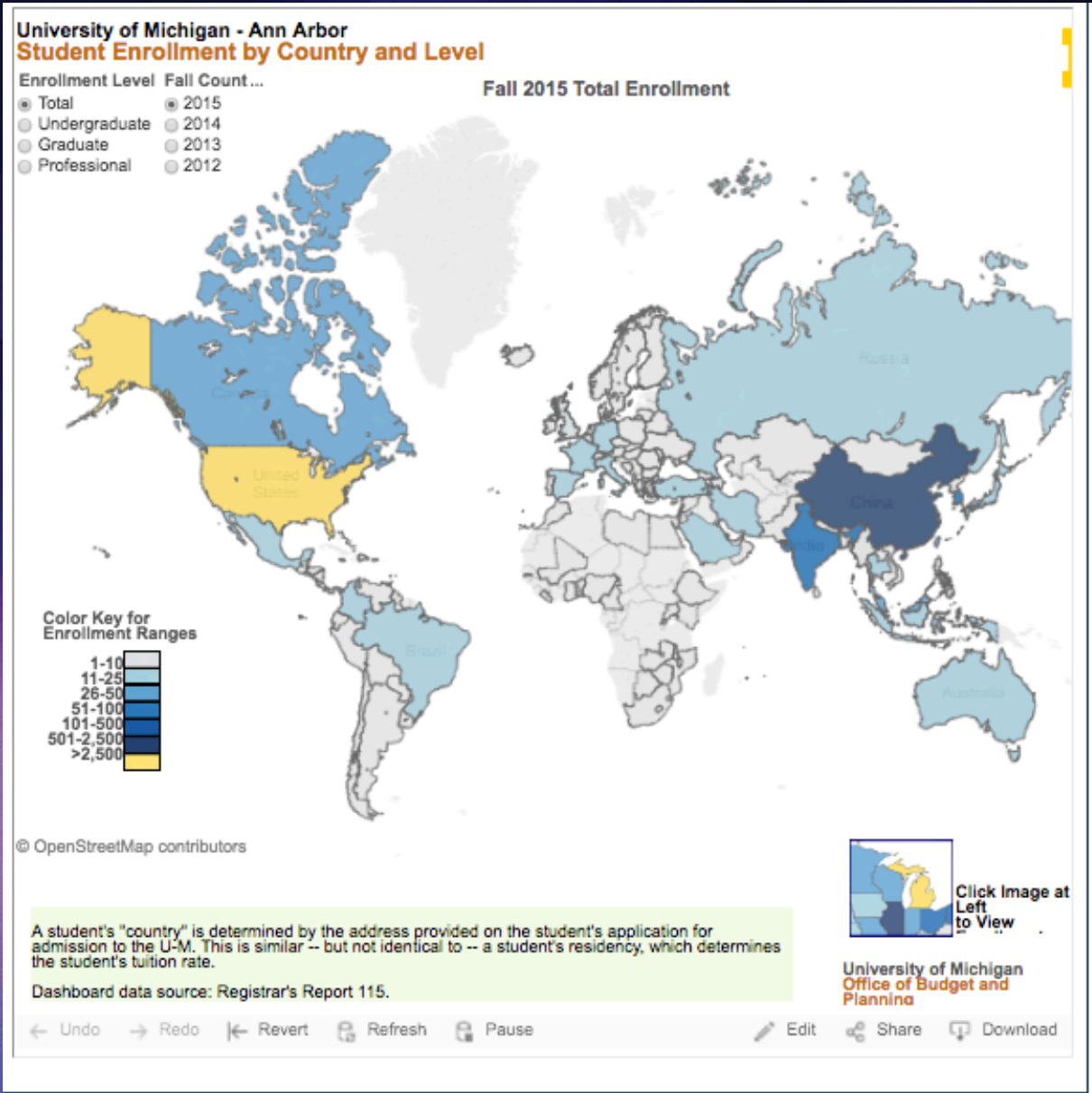
I recommend:

Your answer

SUBMIT

Submit feedback on Google Form.

This research project was completed by [Sheila Chan](#) as part of the [Michigan Library Scholars](#) summer internship at the University of Michigan Library.



PROJECT OVERVIEW



RESEARCH



DESIGN



TWEAK



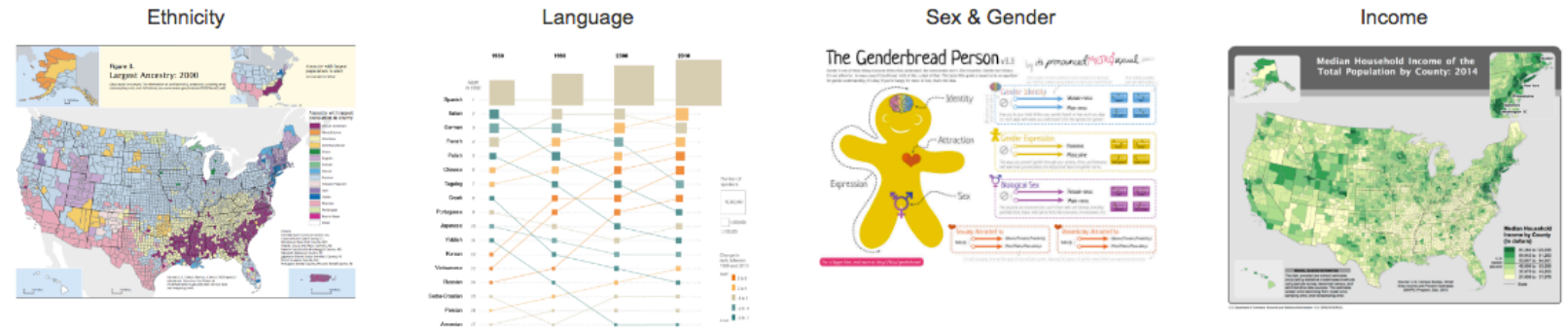
OUTREACH

TWEAK



DIVERSITY

There are many factors that contribute to our personal identity, sense of culture, and perception. The infographics below show just a few ways in which the U.S. and the people around us can be considered "diverse."



[Click on the image to view its larger original.](#)



DIVERSITY

Getting Started

Diversity

World Cultures

Regional Cultures

Study/Work Abroad

Fun Resources

Obomistan! Land Without Racism (ebook)
 (Imagine a land where the racism we know today doesn't exist! This satirical book will show you through funny ironies how the U.S. can become more inclusive.)

Genderbread Person (website)
 The Genderbread Person is a person with a heart. It's a visual tool to help people understand gender, sex, and sexual orientation. It's a person with a heart, and it's a person with a heart.

How are gender, sex and sexual orientation different? View this infographic by *It's Pronounced Metrosexual* to learn how these three concepts can be spectrums instead of binaries. Also learn about LGBTQ+ terms and other helpful information on itspronouncedmetrosexual.com.

Which English? Quiz (website)
 There are many kinds of "English." Take this quiz and let an algorithm guess which of the world's English you speak.

According to the [United States Census Bureau](#) in 2012 and 2014, the U.S. is expected to become a "more diverse nation." One example: Population percentages of immigrants and current minority groups are expected to rise.

Figure 1. U.S. Population by Nativity: 2014 to 2060
 (Population in millions)

Year	Native born	Foreign born	Percent foreign born
2014	318.7	42.3	11.1
2020	334.5	47.9	12.5
2030	355.4	56.9	15.8
2040	380.2	65.1	17.1
2050	398.3	72.3	18.2
2060	415.8	78.2	18.8

Source: U.S. Census Bureau, 2014 National Projections.

Population by Race and Hispanic Origin: 2012 and 2060
 (Percent of total population)

Race and Hispanic Origin	2012 (%)	2060 (%)
White alone	78	69
Black alone	13	15
AIAN alone	1.2	1.5
Asian alone	5.1	8.2
NHPI alone	0.2	0.3
Two or More Races	2.4	6.4
Non-Hispanic White Alone	63	43
Hispanic (of any race)	17	31

AIAN=American Indian and Alaska Native; NHPI=Native Hawaiian and Other Pacific Islander
 U.S. Department of Commerce, Bureau of Economic Analysis, U.S. Census Bureau

Race & Ethnicity

What is the difference between race and ethnicity?
 View replies from PBS and California Newsreel's experts. Learn more about race and diversity on PBS's *RACE - The Power of an Illusion*.

Click on the maps below to visit the original source for a larger view.

University of Virginia Weldon Cooper Center for Public Service's "Racial Dot Map"

2010 Census Block Data
 1 Dot = 1 Person

- White
- Black
- Asian
- Hispanic
- Two or More Races

American Indian and Alaska Native as a Percentage of County Population: 2010

Alone or in Combination

0.0 to 0.5
 0.5 to 1.0
 1.0 to 1.5
 1.5 to 2.0
 2.0 to 2.5
 2.5 to 3.0
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 6.0 to 6.5
 6.5 to 7.0
 7.0 to 7.5
 7.5 to 8.0
 8.0 to 8.5
 8.5 to 9.0
 9.0 to 9.5
 9.5 to 10.0

Cultural Competence: Getting Started

Increase intercultural awareness and competencies for traveling abroad and living among culturally diverse populations.

- Getting Started
- Diversity
- World Cultures
- Regional Cultures
- Study/Work Abroad

How to Use This Guide

This guide will hopefully help you become more aware of different cultures and get started on building competencies. Keep in mind that increasing knowledge, building skills and shaping attitudes to communicate effectively and appropriately with others is an ongoing engagement with many different aspects to consider.

Included resource links will help you:

- Understand more about culture and cultural differences
- Become more aware of local diversity
- Find quick facts about a country, an ethnic group, or a religion
- Learn about the history, cultures and customs of a region or a country
- Prepare for going abroad

Terminology

This subject of cultural awareness and competencies includes a variety of terms, such as *intercultural* (interaction between at least two different cultures), *intracultural* (within the same culture), *cross-cultural* (comparing cultures), and multicultural (more than one culture).

Cultures are not necessarily divided by political boundaries, so *intercultural communication* is also distinct from *international communication*.

For more information, view Igor Ristić's [Intracultural, Intercultural, Cross-Cultural, and International Communication: What's the Difference?](#) article and UNESCO's [Cultural Competences PDF](#).

Keep an Open Mind

Need help finding additional information?



Fun Reads



Obamistan! Land Without Racism (ebook) by Damali Ayo
Imagine a land where the racism we know today doesn't exist! This satirical book will show you through funny ironies how the U.S. can become more inclusive.



They Eat That? (ebook) by Jonathan Deutsch; Natalya Murakhver
Exotic and weird foods around the world.



Across the Pond

PROJECT OVERVIEW



RESEARCH



DESIGN



TWEAK



OUTREACH

OUTREACH



DIGITAL EXHIBIT



OUTREACH



DIGITAL EXHIBIT

LEARN ABOUT CULTURES

CULTURAL COMPETENCE

guides.lib.umich.edu/culture

 Research Guides





DIGITAL EXHIBIT

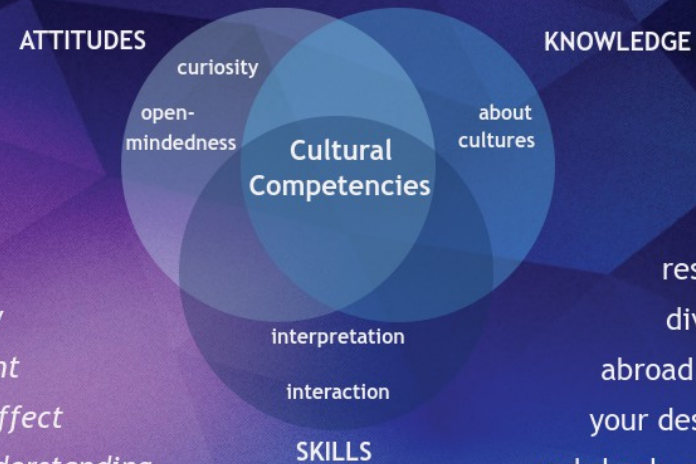
LEARN ABOUT CULTURES

guides.lib.umich.edu/culture

WHAT ARE CULTURAL COMPETENCIES? WHY ARE THEY IMPORTANT?

The University of Michigan has a large international and interstate population. You may encounter people with different customs and values that may affect communication and mutual understanding.

For more information on cultural competencies, view UNESCO's Intercultural Competences brochure.



How do I communicate with someone from another culture?

Cultural competencies are knowledge, attitudes and skills that will help you interact more respectfully with others in a culturally diverse community within the U.S., or abroad. Knowing about the local culture of your destination may also help ease anxiety and shock, making your travels more enjoyable.



Research Guides





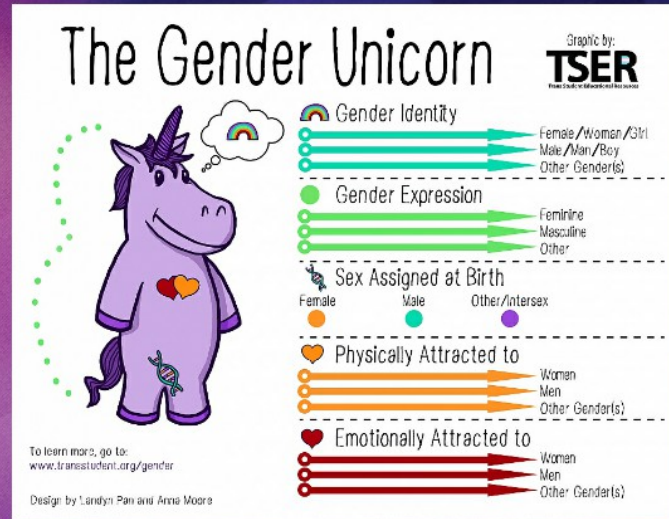
DIGITAL EXHIBIT

LEARN ABOUT DIVERSITY

guides.lib.umich.edu/culture

WHAT IS THE DIFFERENCE BETWEEN RACE AND ETHNICITY?
WHAT SHOULD I DO IF I DON'T UNDERSTAND SOMEONE'S ACCENT?
WHERE CAN I FIND STATISTICS ON THE U.S. POPULATION?

WHAT'S THE GENDER UNICORN?



Gender Unicorn image from www.transstudent.org

DEMOGRAPHICS

Of the U.S. Population...



Are not Christian



Have a disability



Speak a language
other than English
at home

Information from the World Religion Database (2015)
and the U.S. Census Bureau (2009, 2011)



Research Guides





DIGITAL EXHIBIT

LEARN ABOUT ETHNIC CULTURES

guides.lib.umich.edu/culture



LARGEST ETHNIC GROUP IN THE WORLD
(within a country)

POPULATION: 102 MILLION



JAVA, Indonesia

BASIC OVERVIEW

WHO ARE THE JAVANESE?

A.K.A. Wong Djawa, Tjeng Djawi, Orang Djawa

LANGUAGE:

Javanese + Bahasa Indonesia



"Java" in Javanese Script

By Alteaven - Own work, CC BY-SA 3.0,

<https://commons.wikimedia.org/w/index.php?curid=32526132>

RELIGION:

Islam + Hindu-Buddhist & indigenous beliefs

Information from The Encyclopedia of World Cultures (1996) and The World Factbook (2015)



Research Guides






DIGITAL EXHIBIT


LEARN ABOUT NATIONAL CULTURES

guides.lib.umich.edu/culture

STEREOTYPES

Staple & Drink:
cornmeal
porridge
(pap-pap) +  **BEER**

 = wealth

Agricultural Society:
 86% of the domestic labor
force farms

Information from Global Road Warrior (2014)
and Countries and their Cultures (2001)

WHO ARE
THE BASOTHO?
(Singular: Mosotho)



POPULATION:
1.9 million

Nationals of
The Kingdom
of Lesotho

Ethnically 99.7%
Sotho

LESOTHO

Lesotho is completely
surrounded by South Africa

BASIC OVERVIEW

LANGUAGE:

Sesotho & English

GOVERNMENT:

Constitutional Monarchy

DWELLING:

Mostly lowlands, villages

RELIGION:

 80% + Local
Christian Traditions



Research Guides





DIGITAL EXHIBIT

LEARN ABOUT TRAVELING ABROAD

guides.lib.umich.edu/culture

LOOKING FOR A
STUDY PROGRAM
OR AN
INTERNSHIP
ABROAD?

NEED TO KNOW A
COUNTRY'S BUSINESS
CULTURE?

JUST TRAVELING FOR FUN?



Research Guides



NEXT STEPS

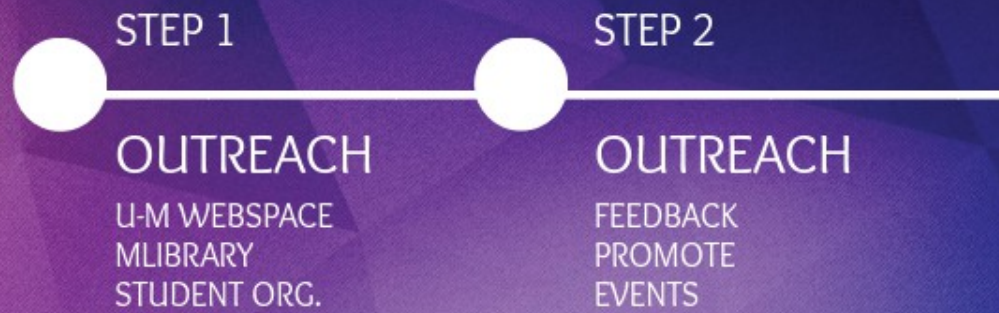
STEP 1

OUTREACH

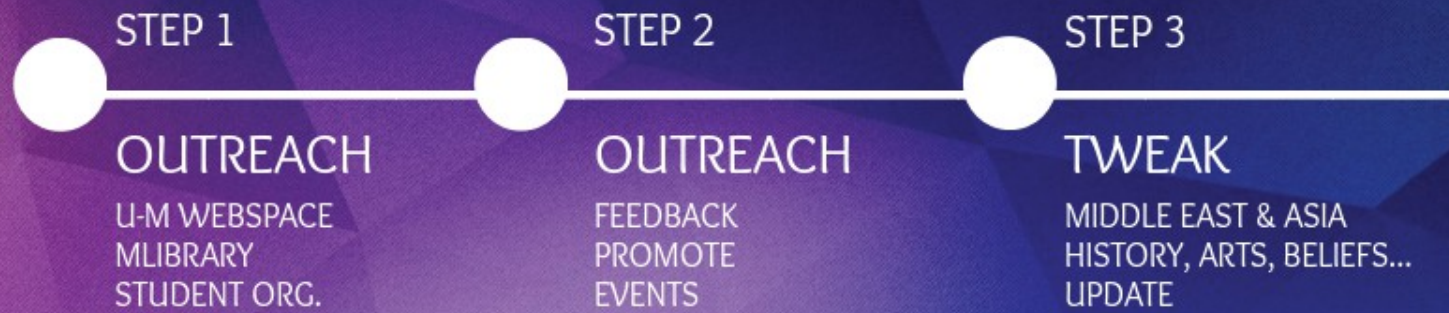
U-M WEBSITE
MLIBRARY
STUDENT ORG.

Outreach Groups							
File Edit View Insert Format Data Tools Add-ons Help Last edit was 12 days ago							
fx Group							
	A	B	C	D	E	F	G
1	Group		Webspace		Notes		
2	Global Michigan		http://global.umich.edu/on-campus		Under Libraries?		
3			http://global.umich.edu/education-abroad/pre-departure-planning/				
4			http://global.umich.edu/travel-resources/tips/				
5	Art & Design		Undergraduate International Requirement				
6	Business - Ross Global Initiatives		https://michiganross.umich.edu/programs/global-student-experiences				
7	Engineering - International Programs		http://ipe.engin.umich.edu/				
8			http://workabroad.engin.umich.edu/resources/				
9	Law?		http://www.law.umich.edu/curricula/		Bottom of page?		
10	LSA - CGIS		http://lsa.umich.edu/cgis/students/travel-resources/cultural-literacy.html				
11			http://lsa.umich.edu/cgis/students/diversity-and-access-abroad.html				
12	LSA - Global Scholars Program?						
13	LSA - International Institute?						
14	Medicine - Global Reach		http://globalreach.med.umich.edu/		Under Additional Resources for Travelers		
15	Nursing - Outreach		http://www.nursing.umich.edu/outreach/		Under More Resources		
16	Library - Global Information Resources LibGuide		http://guides.lib.umich.edu/c.php?g=282975&p=1885478				
17							
18	Public Policy - International Policy Center		http://ipc.umich.edu/student-resources/		On this page or under Links?		
19	Social Work - Office of Global Activities		http://ssw.umich.edu/offices/global/		Under Cultural Competence and Travel		
20	International Center - International Students		http://internationalcenter.umich.edu/intlstudents/new_index.html				
21	International Center - Study, Work, Travel		http://internationalcenter.umich.edu/swt/study/resources-for-study-abroad-advisors.html				
22	International Center - Life in Ann Arbor		http://internationalcenter.umich.edu/		Top or bottom		
23	Ginsberg Center?		https://ginsberg.umich.edu/topic/student-resources				
24	Multi-Ethnic Student Affairs		https://mesa.umich.edu/article/campus-resources-students				
25	Student Life		https://studentlife.umich.edu/article/inclusive-campus-resources				
26	Diversity, Equity & Inclusion		https://diversity.umich.edu/resource/		Under Cultural/Ethnic		
27	Housing - Diversity & Inclusion		http://housing.umich.edu/undergrad/multicultural-diversity-programs				
28	Resilient Travel		http://resilient-traveling.umich.edu/resources				
29	LSA - Semester in Detroit		https://lsa.umich.edu/sid/friends-alumni/sid-community-resources.html				

NEXT STEPS



NEXT STEPS



NEXT STEPS



MY LEARNING

U-M LIBRARY,
CAMPUS
RESOURCES

COPYRIGHT,
ACCESSIBILITY,
PROJECT
MANAGEMENT

RESEARCH,
TAKING CHARGE,
COMMUNICATION,
PRIORITIZING

INTERCULTURAL
AWARENESS,
TERMINOLOGY,
WORD CHOICE

PHOTOSHOP,
HTML, GOOGLE
TRENDS